#### Price-setting and incentives in the housing market https://housinglab.oslomet.no/

#### André Kallåk Anundsen<sup>\*</sup>, Erling Røed Larsen<sup>\*\*</sup> and Dag Einar Sommervoll<sup>†</sup>

\*Housing Lab – Oslo Metropolitan University

\*\*BI Norwegian Business School

<sup>†</sup>Norwegian University of Life Sciences



AREUEA-ASSA 2020



January 5, 2020 1/45

- The estimated market value of your house is 4.1 million. How do you set the ask price?
  - $\diamond~$  One line of reasoning: If the market value is 4.1, I should ask for 4.1
  - ◊ Another line of reasoning: Ask for less, say 3.9 million, since it may:
    - Attract more viewers ⇒ More bidders ⇒ Higher bids ⇒ Higher sell price
    - 2 But, it may also serve as an  $\frac{anchor}{and}$  and curb bids  $\Rightarrow$  Lower sell price





#### What do people do?

Ask relative to appraisal

Number of observations	Less	Equal	More
79, 380	50.1	46.2	3.7

Distribution of ask-appraisal spreads





Price-setting and incentives

January 5, 2020 3 / 45

イロト 不得 トイヨト イヨト 二日

Does offering a low ask result in a higher sell price?

A If yes, why doesn't everyone do it? B If no, why does anyone do it?





(日)

- The role of ask prices: Horowitz (1992), Taylor (1999), Herrin et al. (2004), Haurin et al. (2014) and Guren (2018)
- Anchoring: Tversky and Kahnemann (1974), Northcraft and Neale (1987), Beggs and Graddy (2009), Simonsohn and Ariely (2007), Bucchianeri and Minson (2013), Pownall and Wolk (2013)
- **Bidding behavior:** Ku et al. (2006), Han and Strange (2014, 2016), Repetto and Solis (2019)
- Real estate agents' incentives: Rutherford et al. (2005), Levitt and Syverson (2008), Agarwal et al. (2015), and Barwick et al. (2017)





< ロ > < 同 > < 三 > < 三 > 、

#### Brief overview of the institutional setting in Norway

- Ascending bid auctions
- All bids and acceptances are legally binding
- All bids can be declined, and the ask is not binding
- Typically involving a realtor (only the seller)

Selling process

Buying process





Decision to attend open house:

$$D_{b,h} = egin{cases} 1, & g( ilde{M}_{b,h}; I_b) \geq \phi(A_h) \ 0, & ext{otherwise} \end{cases}$$

Number of visitors to house h:

$$V_h(A_h) = \sum_{b=1}^{N_B} D_{b,h}$$





3

< ロ > < 同 > < 回 > < 回 > < 回 > <

Willingness to pay:



- Auction data for all units sold by DNB-Eiendom between Jan. 2007 and Dec. 2016
- Unit specific data:
  - Address  $\Rightarrow$  Repeat sales
  - Size, type, # of bedrooms, construction year, etc.
- Transaction specific data:
  - Ask price, appraisal price and sales price, time-on-market, exact date of accepted bid
- Auction specific data:
  - All bids in all auctions, bidder id, realtor id, realtor office, bid received time (at minute), bid expiry time (at minute), date ready for sale, etc.





#### Ask-appraisal spread versus sell-appraisal spread



Price-setting and incentives

January 5, 2020 10 / 45

### Why do people still do it?





Price-setting and incentives

January 5, 2020 11 / 45

イロト 不得 トイヨト イヨト 二日

#### Attract more bidders, resulting in a higher sell price...



January 5, 2020 12 / 45

#### And, they underestimate the anchoring effect....



	No. bidders	Op. bid	Sell-App.
$-\frac{\textit{Ask}_{i,t}-\textit{Appraisal}_{i,t}}{\textit{Appraisal}_{i,t}}$	0.033*** (0.010)	-0.846*** (0.043)	-0.760*** (0.048)
Ν	4,354	4,348	4,354
$R^2$	0.727	0.907	0.916
Controls:			
Common debt	$\checkmark$	$\checkmark$	$\checkmark$
Appraisal	$\checkmark$	$\checkmark$	$\checkmark$
Realtor FE	$\checkmark$	$\checkmark$	$\checkmark$
Realtor office FE	$\checkmark$	$\checkmark$	$\checkmark$
Year-by-month FE	$\checkmark$	$\checkmark$	$\checkmark$
Unit FE	$\checkmark$	$\checkmark$	$\checkmark$



\*ロト \*部ト \*注ト \*注ト - 注

HOUSING LAB Nasjonalt senter for boligmarkedsforskning

	No. bidders	Op. bid	Sell-App.
$-\frac{Ask_{i,t}-Appraisal_{i,t}}{Appraisal_{i,t}}$	0.033*** (0.010)	-0.846*** (0.043)	-0.760*** (0.048)
Ν	4,354	4,348	4,354
$R^2$	0.727	0.907	0.916
Controls:			
Common debt	$\checkmark$	$\checkmark$	$\checkmark$
Appraisal	$\checkmark$	$\checkmark$	$\checkmark$
Realtor FE	$\checkmark$	$\checkmark$	$\checkmark$
Realtor office FE	$\checkmark$	$\checkmark$	$\checkmark$
Year-by-month FE	$\checkmark$	$\checkmark$	$\checkmark$
Unit FE	$\checkmark$	$\checkmark$	$\checkmark$



▲□▶▲□▶▲□▶▲□▶ ■ のへで

HOUSING LAB Nasjonalt senter for boligmarkedsforskning







#### **Price-setting and incentives**

January 5, 2020 15 / 45

э

< ロ > < 同 > < 回 > < 回 > < 回 > <

#### "How important is the realtor in deciding the ask price?"



January 5, 2020 16 / 45

#### Realtor incentives I

• Present value of current and future profits:

$$\pi = \pi_1(\underbrace{R(P_1(A_1, T))}_{\text{Revenue function}}) + \delta q \pi_2(R(P_2(A_2, \underbrace{T}_{\text{Realtor type}}))),$$

 in which π<sub>2</sub><sup>\*</sup> is solved by backward induction. The probability of getting the contract in second period is determined by:

$$q = q(\underbrace{SA_1(P_1(A_1, T), A_1, T)})$$

Sell-ask spread



17/45

January 5, 2020



• Thus:

 $\pi(P_1, A_1, T) = \pi_1(R(P_1(A_1, T))) + \delta q(SA_1(P_1(A_1, T), A_1, T))\pi_2^*$ 

• And we get:



Realtor quality and probability of lowering the ask  $P[Ask_{i,t} < Appraisal_{i,t}|TimeFE, Type_i] = \frac{e^{\beta_t + \gamma' Type_i}}{1 + e^{\beta_t + \gamma' Type_i}}$ 



January 5, 2020 19 / 45

### Lesser skilled realtors profits from reducing the ask $\Delta \text{Revenue}_{i,t}^{k} = \alpha^{k,m} + \beta_{j}^{k,m} + \eta_{l,t}^{k,m} + \gamma^{k,m} \left( \frac{-(Ask_{i} - Appraisal_{i})}{Appraisal_{i}} \right)_{t-1}^{Median}$



January 5, 2020 20 / 45

#### Young sellers are over-represented



HOUSING LAB Nasjonalt senter for boligmarkedsforskning

э



January 5, 2020 21 / 45

Dependent variable: P[Ask < Appraisal]			
SS	0.324	0.321	0.279
SU	0.268	0.256	0.247
NS	-0.0316	-0.0362	-0.0534
Seller age			-0.00620
Month FE		YES	YES
Year FE		YES	YES
Unit type FE			YES
No. obs. 67,74	46		





イロト 不得 トイヨト イヨト 二日

- Lower asks are punished ⇒ Optimal to set ask equal to estimated market value
  - $\diamond~$  Get more bids, but also anchor the auction at a lower level
- Large ask-reductions are more **common among "low-skilled" real** estate agents
  - Low-skilled agents can increase volume and sales by mimicking "high-skilled" agents
- People are smart: Stop offering low ask when they realize it is a bad idea





### Extra





Price-setting and incentives

January 5, 2020 24 / 45

\*ロト \*部ト \*注ト \*注ト - 注

	Low-ask realtors		Non-low-	ask realtors
Variable	Mean	Std.	Mean	Std.
Sell-appraisal (in %)	1.28	18.29	1.92	55.9
No. sales	29.96	18.19	31.66	18.43
Revenue (mill. USD)	12.68	9.05	13.45	9.63
No. years active	5.4	1.75	5.46	1.82
No. realtors	351		307	
No. obs.	41844		38411	
No. realtors	3	51		307
No. obs.	41,	844	38	3,411







**Price-setting and incentives** 

	Ask price j	Appraisal value	Ask price ≥	Appraisal value
Variable	Mean	Std.	Mean	Std.
Sell (thou. USD)	428.76	197.62	415.69	212.82
Ask (thou. USD)	417.99	195.04	405.05	206.21
Appraisal (thou. USD)	433.47	201.78	403.99	205.99
Square footage	1056.89	527.05	1126.66	518.53
Discount (in %)	3.59	4	34	4.76
Sell-Appraisal (in %)	68	9.52	3.11	9.56
Sell-Ask (in %)	2.97	8.35	2.79	8.69
ТОМ	36.3	37.42	27.69	26.74
No. bidders	2.41	1.7	2.25	1.5
No. interested	7.34	8.81	7.2	8.5
Opening bid-ask (in %)	-6.78	6.45	-7.02	6.59
Opening bid-appraisal (in %)	-10.1	7.49	-6.72	7.65
Opening bid-sell (in %)	-9.16	7.2	-9.21	7.35
Perc. owner-occupied	64.76		71.61	
Perc. apartment	59.53		49.29	
Perc. Oslo	32.52		21.27	
No. auctions	3	3,917	3	39,362
No. bids	24	5.592	2	67.290







<ロ> < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > <

Nasjonalt senter for boligmarkedsforskning

Price-setting and incentives

### Histogram of sell-appraisal spread





January 5, 2020 27 / 45

э

Image: A marked black

## Percent units advertised with discount versus house price growth





January 5, 2020 28 / 45

## Renovation frequencies around year of sale, discounted versus non-discounted units

	t-5	t-3	t-1	t	t+1	t+3	t+5
Discount	0.078 <sup>***</sup> (0.002)	0.092*** (0.003)	0.126*** (0.003)	0.153 <sup>***</sup> (0.003)	0.048 <sup>***</sup> (0.002)	0.022*** (0.001)	0.011*** (0.001)
No discount	0.078 <sup>***</sup> (0.002)	0.086 <sup>***</sup> (0.003)	0.120 <sup>***</sup> (0.003)	0.149 <sup>***</sup> (0.003)	0.059 <sup>***</sup> (0.002)	0.023 <sup>***</sup> (0.001)	0.012*** (0.001)
$p(H_0: \textit{Disc.} \leq \textit{Nodisc.})$	0.555	0.0437	0.0980	0.201	1.000	0.825	0.714
Observations	24,753	24,753	24,753	24,753	24,753	24,753	24,753

Back





**Price-setting and incentives** 

January 5, 2020 29 / 45

э

< ロ > < 同 > < 回 > < 回 > < 回 > <

	No. obs.	No. viewers	No. bidders	Op. bid	Sell-App.	Sell-Ask.	том
Baseline	4354	0.041	0.033***	-0.846***	-0.760***	0.251***	0.922***
		(0.037)	(0.010)	(0.043)	(0.048)	(0.049)	(0.176)
Norway ex. Oslo	2883	0.062*	0.018	-0.806***	-0.822***	0.180***	0.784***
		(0.037)	(0.011)	(0.052)	(0.056)	(0.057)	(0.232)
Owner occ.	2298	0.037	0.050***	-0.814***	-0.718***	0.279***	0.625**
		(0.055)	(0.015)	(0.067)	(0.070)	(0.071)	(0.298)
Appraisal $\leq$ Median	2521	0.019	0.015	-0.778***	-0.733***	0.292***	1.377***
		(0.059)	(0.018)	(0.076)	(0.083)	(0.084)	(0.265)
Size $\leq$ Median	3060	0.064	0.017	-0.803***	-0.754***	0.275***	1.018***
		(0.053)	(0.015)	(0.059)	(0.070)	(0.071)	(0.228)
$TOM \leq Median$	969	0.045	-0.121	-0.782***	-0.960**	0.121	0.059
		(0.267)	(0.075)	(0.233)	(0.379)	(0.382)	(0.156)

Back





Price-setting and incentives

#### Using hedonic model to estimate market valuation

	No. viewers	No. bidders	Op. bid	Sell-Pred.	Sell-Ask.	ТОМ
Discount	0.017***	0.006***	-0.894***	-0.978***	0.024***	0.061**
	(0.006)	(0.002)	(0.008)	(0.009)	(0.008)	(0.029)
Ν	4085	4085	4081	4085	4085	4085
R2	0.832	0.728	0.996	0.996	0.757	0.736
Controls:						
Common debt	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Appraisal	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Realtor FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Realtor office FE	√	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Time FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Unit FE	✓	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$







э

< ロ > < 同 > < 回 > < 回 > < 回 > <

	No. viewers	No. bidders	Op. bid	Sell-App.	Sell-Ask.	TOM
Discount	-0.002	0.035	-0.913***	-0.788***	0.200	1.451**
	(0.149)	(0.042)	(0.173)	(0.190)	(0.194)	(0.703)
N	4354	4354	4348	4354	4354	4354
R2	0.00781	0.0361	0.207	0.203	0.0421	0.0130
Controls:						
Common debt	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Appraisal	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Realtor FE	✓	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Realtor office FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Time FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Unit FE	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
First stage results:						
	Parsimonious	Fully specified				
Med. discount in mun.	1.005***	0.977***				
	(0.006)	(0.096)				
N	5009	4354				
R2	0.848	0.967				



Back



<ロ> < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < 回 > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > < □ > <

HOUSING LAB Nasjonalt senter for boligmarkedsforskning

**Price-setting and incentives** 

#### Using transaction data for all real estate companies

	Sell-App.	Sell-Ask	ТОМ
Discount	-0.670***	0.226***	0.769***
	(0.005)	(0.005)	(0.014)
Observations	174834	174834	174834
R2	0.473	0.397	0.454
Controls:			
Common debt	$\checkmark$	$\checkmark$	$\checkmark$
Appraisal	$\checkmark$	$\checkmark$	$\checkmark$
Time FE	$\checkmark$	$\checkmark$	$\checkmark$
Unit FE	$\checkmark$	$\checkmark$	$\checkmark$





Nasjonalt senter for boligmarkedsforskning

Price-setting and incentives

イロト 不得 トイヨト イヨト 二日

#### Time-variation in effect of discount on auction variables



#### Non-linear effects of discount on auction variables



#### Frequency of different strategies



January 5, 2020 36 / 45

# Going up to 100K below interval. Effects relative to asking for appraisal



# Going more than 100K below interval. Effects relative to asking for appraisal



< □ > < / P >

#### Within interval. Effects relative to asking for appraisal



### Survival rates after 100 days. Discounted versus Non-discounted



**Price-setting and incentives** 

January 5, 2020 40 / 45

#### How much do people lower the ask?





.⊒ → January 5, 2020 41 / 45

э

(日)

HOUSING LAB

#### Selling process



Back



HOUSING LAB Naijonal same for bolgmankeddorskning

Price-setting and incentives

January 5, 2020 42 / 45

æ

イロト イボト イヨト イヨト

#### Buying process



Back





**Price-setting and incentives** 

January 5, 2020 43 / 45

#### Attract more bidders, resulting in a higher sell price...



#### And, they underestimate the anchoring effect....

